



HKIAC Secretary General Joanne Lau appointed Chair of ADNDRC

The Asian Domain Name Dispute Resolution Centre (ADNDRC) is pleased to announce the appointment of Ms. Joanne Lau as its new Chair, with effect from 30 November 2024.

As Secretary General of the Hong Kong International Arbitration Centre (“HKIAC”), Ms Lau steps into the role of ADNDRC Chair with extensive experience in alternative dispute resolution.

ADNDRC provides comprehensive online dispute resolution services for resolving domain name disputes including those arising out of gTLDs, new gTLDs and certain ccTLDs. It is the only dispute resolution service provider in Asia accredited by the Internet Corporation for Assigned Names and Numbers (ICANN).

Founded in 2002, ADNDRC now has offices in Beijing (operated by China International Economic and Trade Arbitration Commission (CIETAC)), Hong Kong (operated by HKIAC), Kuala Lumpur (operated by Asian International Arbitration Centre (AIAC)), and Seoul (operated by the Internet address Dispute Resolution Committee (IDRC)).

ADNDRC is governed by its Council composed of leading professionals specialised in domain name dispute resolution, intellectual property, the Internet, and e-commerce. The Council is led by the Chair, and the role of Chair is rotated across the four offices every three years. The work of the Council is supported by the ADNDRC Secretariat, which is currently operated by the Hong Kong office (HKIAC) and overseen by the ADNDRC Secretary-General, Louise Wong.

Ms Lau says: *“HKIAC and CIETAC founded the ADNDRC in 2002 having identified a need for specialised dispute resolution services in the then early days of the internet. Given how essential the protection of your online presence is now, we are pleased to be able to provide efficient, flexible and cost-effective domain name dispute resolution services to trademark holders around the world.”*

In addition to administering domain name dispute resolution proceedings under the UDRP, ADNDRC also administers proceedings under the following ICANN policies:-

- Uniform Rapid Suspension System (URS)
- Trademark Post Delegation Dispute Resolution Procedure (TM-PDDRP)
- Registrar Transfer Dispute Resolution Policy (TDRP)
- Sunrise Dispute Resolution Policy (SDRP)
- Charter Eligibility Dispute Resolution Policy (CEDRP)

ADNDRC is also approved by OP3FT to resolve disputes concerning Frogans addresses.

ADNDRC looks forward to continuously contributing to the healthy development of the Internet and the digital economy.

For more information, please contact:

ADNDRC Secretariat

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